

Easthorpe Lodge

Easthorpe Lodge
Easthorpe
Malton
North Yorkshire
YO17 6QX

Tel: 01944 710429

www.easthorpelodge.co.uk

INFORMATION FOR VISITORS

The cottage has been newly refurbished throughout, having undergone major conversion and refurbishment during 2007/2008. We should be grateful if you would respect this and look after the property for yourselves and future guests. The cottage has an enclosed garden with patio and BBQ area and garden furniture.

We hope that you enjoy your stay and that the following information helps so that things run smoothly. We try not to have too many rules, but it is important that the following points are carefully noted by our guests:-

Toilet Waste

The cottage has a septic tank system which has special requirements. Please do not put tampons, sanitary towels, nappy liners, nappies, cotton wool or any similar item down the toilet. **This is really important!** It only takes a tiny amount of these items to cause a major blockage of the entire system. The use of too much bleach too can upset the delicate working balance of the septic tank system. The resulting problem may only come to light after you have left the cottage and will cause inconvenience to future guests and considerable expense. If in doubt, please use the sanitary and nappy bags provided and bin it!

Television, DVD and Video Combi/CD Player

The TV, digibox, DVD and video are fully connected and tuned in.

Electrical Appliances

Leaflets for all electrical appliances are kept in a folder in the cupboard above the microwave.

Also see **Appliance Folder** with further hints on using the appliances.

Cleaning of hob/oven/microwave

It would be appreciated if you would leave the hob, oven and microwave spotlessly clean. **Please use the 'Hobrite' provided**-thank you. We only have a few hours to prepare the cottage for incoming guests and a lengthy cleaning job may mean delays. Please use baking trays and foil to catch any overflow in the oven.

Parking and use of garage

There is off-street parking space for two cars in front of the cottage. The garage has remote control operation-(to open press the button that says 'press' in green, in the garage—the right hand switch of switches to the left of the side house door). Beware on opening the garage that there is no vehicle parked immediately in front!

In the garage is stored a variety of equipment for the use of guests. This includes an extra tumble dryer for drying clothes, as well as the vacuum cleaner, ironing board, laundry baskets, floor mops, buckets and other household equipment. In addition there is a portable BBQ and garden tables, chairs and a parasol for use in the summer on the patio. Please put all equipment away after use, in a clean state for future visitors. There is also space in the garage for storing bicycles. **Please note** that the wooden door in the garage is kept locked (owner's store) & that to get to the back garden please use the front door & side path. Thank you.

Clothes drying

There is a three arm rotating clothes dryer that can be erected in the garden in a socket at the edge of the lawn. Again, please put this away after use.

Duvets

All duvets are '3 in 1'- with a 4.5tog & 9.0tog making up a 13.5tog duvet for winter. We usually put the appropriate tog for the season, however if you need a lighter or heavier weight then please adjust yourselves-the spare duvets are kept in cupboards in the bedrooms.

Garden Equipment

Garden BBQ, garden chairs, table and sun umbrella are provided (in the garage). Please don't take towels, pillows or cushions out of the cottage. Please only use soft or foam rubber balls & garden toys in the cottage garden and grounds.

Mobile Phone & Reception- instructions in the 'Appliance Folder'

We have provided a mobile phone- for the use of visitors on a "Pay As You Go" basis. This is located on the window ledge-of the dinning part of the kitchen- where there is best reception. There is no land line at the cottage and unfortunately mobile phone reception, although available at certain places within the cottage (mainly near the windows on the south side of the cottage) and grounds is patchy. The stone walls reduce reception inside the cottage. You may find reception is better outside the front door and in the garden, however it can be unreliable. The reception for most networks seems similar although Vodafone seems to be the best inside. There is good mobile reception 500 metres along the Castle Howard road towards Malton- by the Hildenly Reservoirs (all mobile networks).

The phone is primarily in order that you may contact us easily in case of difficulties or for use in emergency situations. If you do use the mobile phone for other purposes we would appreciate a contribution to cover the cost of these calls. Thank you.

There is a list of emergency numbers on a separate sheet at the back of this Information document.

Refuse - (Please see schedule at the back of this folder)

Wednesday & Thursday are refuse collection days! The collection is usually between 6am and 7.30am, so please put the wheelie bin & recycling bags out the previous evening. In addition to the swing bin in the kitchen, there is a blue bag for paper recycling & a green box for bottle & can recycling in the garage. For plastic bottles- see below. Ryedale District Council currently collects general rubbish and recyclable rubbish.

General Refuse is collected EVERY THURSDAY:-Green Wheelie Bin

Recyclable Refuse is collected ALTERNATE WEEKS ON A WEDNESDAY:-Brown Wheelie Bin-(compostable/ vegetable waste, garden waste & cardboard), the green box & blue paper bag. Plastic bottles are no longer collected by the council however please put these in the blue carrier in the garage & we shall arrange for them to be recycled. Note: cardboard including pizza boxes, cereal packets etc can be put in the Brown Wheelie Bin.

Please check with the list at back of this document which week(s) are relevant for your stay and we should be grateful if you could put the appropriate bins/bags out to the road - on the edge of the drive. . Thank you.

Breakages

We appreciate that sometimes accidents and breakages do occur. Please advise of breakage or damage as it occurs in order to enable us to rectify matters in time for you and those who are staying in the future. **In most cases breakages need to be paid for.**

Baby and Child Equipment

A cot, a high chair and a booster seat, are provided for guests. In addition, there is a baby's changing mat, nappy bags and a variety of toys, colouring pencils, games and videos/DVDs/CDs.

It is also possible to hire baby equipment locally-if you need this service please let us know.

Nappy Laundering

Please see leaflet in this folder.

Extra Children's Equipment

There is a Tupperware box with socket covers, child corner protectors, door stops, harnesses and a bath thermometer in the cupboard above the microwave.

Board & other games

There is a selection of games on the top shelf of the cupboard in the Twin Room. Please put these back after use-thank you

Baby Sitting

Baby sitting may be available. **If you are interested, please speak with me as soon as possible so that appropriate arrangements may be made, if possible.**

Walking Boots, Wellington Boots, Shoes, Coats

There are plenty of hooks in the porch as well as a shoe rack. We should appreciate if guests would leave all dirty shoes on the shoe racks provided in the porch and in the garage. Please leave any very muddy walking boots or wellington boots or very dirty coats on the hooks and the rack in the garage rather than the porch. This helps free space and minimises spoiling the new decoration in the porch.

Fire Extinguisher and Fire Blanket

There is a Fire Extinguisher and Fire Blanket provided-in the kitchen.

Please familiarise yourselves with the use of these at the start of your stay and use as per instructions in the case of fire.

Please take care when frying and do not leave hot oil unattended.

Children must not use cooking appliances unsupervised, including the microwave.

Please take care when using the BBQ; children should not be left unsupervised by the BBQ.

Matches and candles must be kept out of the reach of children.

Please inform us immediately in the case of fire.

Smoke & Carbon Monoxide Alarm

The Cottage is fitted with a smoke & carbon monoxide alarm. This alerts via a voice message in the case of smoke and carbon monoxide. The Green Light should flash every 30 seconds to indicate that the alarm is operating properly.

Instructions are in the 'Appliance Folder'

Burglar Alarm

The cottage is fitted with a burglar alarm. When you collected the keys, you will have been given a temporary number/key fob **which is solely for your use** during your stay at the cottage. We should appreciate if you would set the alarm on each occasion that you leave the cottage by **entering the code** and then pressing **Yes**. You then have thirty seconds to leave the building by the **front kitchen and porch door**. NB. The porch is not alarmed during your stay and therefore bags etc may be placed here before exit. Please follow the above procedure for the protection of your own property and for the security of the cottage. Please contact us if there are any queries regarding the Alarm. Thank you

First Aid

There is a first aid kit in the bathroom- on top of the cabinet.

Heating and Hot Water

Please see Appliance Information for further details. **It should not be necessary to change the settings of the heating or hot water during your stay.**

HEATING

Please **ONLY** adjust the heating temperature by using the Thermostatic Control in the corridor or via the radiator controls in the bedrooms.

Please **DO NOT** adjust the heating settings on the control panel in the kitchen

The heating system is on continuously. On the kitchen control, this is the 'on' setting; please do not change this setting. If you need extra heating, or need to reduce the temperature - e.g. when going out or at night, then this may be altered by the thermostatic control in the corridor.

HOT WATER

The hot water is on a timed, twice daily setting. The hot water cylinder is very efficient and this should provide sufficient hot water for you. In the case of needing extra hot water please turn on the water heater via the control panel in the kitchen:

The hot water is programmed to come on **twice a day (6am to 8.30am & 4pm to 8.30pm)**. If you need extra hot water then press the '**Hot Water Advance**'-button on the left- this switches the hot water heater on and **it will stay on until the end of the next OFF period**. Once the need for extra hot water has finished- **Please press the 'Hot Water Advance'**-button on the left again, and this returns the programme to the twice daily programme already set.

Please **DO NOT** change the programming.

Please contact us if you have any difficulties.

Milk Deliveries

There are two milkmen that will deliver milk to the cottage. If you ring on a Friday night, then delivery can be arranged for the following week(s):-

Mr M. Bogg, Slingsby 01653 628456

Colin Nash delivers Monday, Wednesday, Friday and Saturday
(Tel: 01653 699029 or (M) 07836 313064

Gardening

Easthorpe Lodge has a regular Gardener.

In order that the cottage garden is kept in a good state it is necessary that gardening work continues throughout the year. The following is the normal arrangement, although at times there maybe unavoidable changes:-

Charles **usually** comes on a Friday between 11am and 12 midday. **However there are occasions when he may come at other times in the week.**

We hope that any disturbance to you is kept to a minimum and we apologise for any inconvenience the gardening may cause. Please contact us if you have any concerns about the gardeners or the above arrangements.

Places of Worship-

(see sheet at the back of this folder for more details).

The nearest churches are at Coneysthorpe & Amotherby (C of E).

There are C of E churches & a Catholic Church in Malton/Norton.

Many local villages have churches.

York Minister has a service every Sunday, as well as at other times.

Friends Meeting House (Quaker)-Greengate, Malton & York

Synagogues- nearest Leeds

Mosques- nearest Leeds/Bradford

Grocery Deliveries

Hornsey Meats, High Class Catering Butchers, High Street, Swinton (2 miles)

This butcher/General Grocer will deliver groceries (usually would need a reasonable size of order –telephone to discuss your requirements)

01653 693672

Tesco.com also deliver.

Puncture Repair Kit

There is a puncture repair kit in the cupboard above the oven.

Weather Forecasts

Please use teletext via the TV

Nearest Public Telephone

This is located at Amotherby / also Malton.

In an emergency- please contact us, (using the mobile provided), ring 999, or contact **Debbie Woollin –across the road- 01653 696138.**

Nearest Automated Cash Machine

There are several in Malton-located at the major Banks/Building societies and at Morrisons supermarket.

All about 3 miles.

Nearest Post Box

Across the road!

Tourist Information Centres

Malton, Market Place	01653 600048
Pickering, The Ropery	01751 473791
North Yorks Moors National Park Centres	01439 770657 (Helmsley)
	01845 597000 (Sutton Bank)

Information regarding the local area and Tourist Attractions

The bookcase behind the red sofa has several folders with information regarding the many and varied tourist attractions around and activities available. There are also a variety of maps, town plans, books regarding local walks (including The Cleveland Way & The Wolds Way) and cycle routes. There are also books and videos regarding the local area. Some maps/ information is also laminated for your convenience (look in the magazine rack too!).

There is a blue loose leaf folder in the book case containing laminates of local walks, cycle rides & also other local information that may be of interest to guests. There is also a separate folder regarding 'Eating Out', and one specifically for child friendly activities. Please do look at all of the above, however we should be grateful if you would make sure that they are all replaced in good order at the end of your stay.

Magazine Rack

This has a selection of local publications and 'The Malton Gazette & Herald'-the local weekly paper.

There are also some laminated maps and paper cuttings re places of interest.

Market Days

Malton	Saturday
Pickering	Monday
Helmsley	Friday
Kirbymoorside	Wednesday

Local Food Products/Farmers Markets

There is a lot of good quality local produce available, including locally reared pork, lamb, beef, game and other poultry from butchers and from local farms. There are also farm shops & locally grown fruit and vegetables available. There is a Farmers' Market on the last Saturday in each month in Malton Cattle Market. There are also the following Farm Shops/Tearooms:-

Castle Howard Farm Shop (+ Chocolate Shop! and other shops)
Very good, but expensive! In the Castle Howard Courtyard
(Tel: 01653 648619)

Farmer's Cart, Towthorpe (2 mins from A64 Strensall turnoff)
(Tel: 01904 499183)

The Organic Farm Shop, Mike & Pam Sellers
Standfield Hall Farm
Westgate Carr Road, Pickering—62 acre farm on the outskirts of Pickering. Easy
access by car.
(01751 472249)

Beadlam Grange Farm shop & Tearoom---near Helmsley on A170 towards
Kirbymoorside
Beadlam Grange farm, Pockley, York, YO62 7TD
(01439 770303)

Cedarbarn Farm Shop & Café
Thornton Road, Pickering, YO18 7RA
(01751 475614)

Supermarkets- see the laminated sheet for visitors- for locations

Sainsbury's Local –nearest (open to 7am to 10pm-everyday)

Morrisons

Netto

Banks

NatWest 0845 600 2803

Lloyds TSB 0845 300 0000

HSBC 0845 740 4404

Barclays 0845 755 5555

Yorkshire Bank 01653 697037

Post Offices

Market Place, Malton 01653 600121

Fishing (also see TIC Sheet-Fishing in & around Ryedale Area 2007)

River & Lake-Fly & Coarse

Brickyard Farm Lake, Brickyard Farm, Amotherby	01653 693606
Birkdale Farm Fishery	01653 648301
River Derwent (ask at tourist information)	
Pickering Trout Lake	01751 474219
Wykeham Lakes	01723 863148

Horse Riding (also see Horse riding in Ryedale 2008 - TIC leaflet)

Friar's Hill Stables, Sinnington (near Kirbymoorside) (excellent, well schooled horses, safe & professional)	01751 432758
Snainton Riding Centre	01723 859218
Blisdale Riding Centre	01439 798225

Golf

Malton & Norton Golf Club (27 holes), Welham Road	01653 692959
Pro shop (lessons and equipment)	01653 693882
See visitor attraction folder for more details	
Kirbymoorside Golf Club	01751 431525
Sandburn Golf Club, Flaxton	01904 469922
Ganton Golf Club (professional)	01944 710329
Snainton Golf Club	01723 850014

Bicycle Hire

The Purple Mountain Bike Hire & Café (Dalby Courtyard, Dalby Forest, Low Dalby, Pickering)	01751 460011
The Old Railway Station, Hawsker, Whitby (Scarborough/Whitby Coastal Cycle Trail) - Moors to Sea Cycle Route	01947 820207

Bicycle Repairs & Equipment

R Yates & Sons Cycle Shop	01653 693215
The Purple Mountain Bike Hire, (Dalby Forest)	01751 460011

Swimming Pools/Gyms

Derwent Pool, Norton	01653 693407
Pickering Pool, Pickering	01751 473351
Northern Ryedale Leisure Centre, Pickering	01751 476726
Waterworld Leisure Pool, York –waves, streams, flumes etc (near Monks Cross Shopping Centre-about 20/25mins away)	01904 642111
Scarborough Indoor Pool	01723 367137

Outdoor Clothes and Equipment Shops

Ralph Yates & Sons, Malton (sell almost everything!)	01653 693215
Woodhalls, Market place, Malton	01653 691488
Yorkshire Trading Co., Wheelgate, Malton	01653 698833

Children's items e.g. Books, Games, Clothes etc

Boyes, Finkle Street	01653 695858
Woolworths, Wheelgate	01653 692710
Ethel Austin, Wheelgate	0870 2910232
M & Co, Wheelgate	01653 696502
The Lanes, Worldwide Shopping Mall, Yorkersgate	01653 602880

Eating Out

There is a lot of choice in the area and your opinion about different places is clearly a matter of personal choice and personal taste. However, here is a list of some local cafes, restaurants, pubs and takeaways (some further details and menus (if available) are in the 'Eating Out' folder for you to browse. It is also worth checking in the Guest Book for recommendations!

Nearest:

The Queens Head Public House
Cantonese Restaurant & Take Away
High Street
Amotherby
(1.5 miles away)

The Blacksmiths Arms pub, Swinton (**2 miles**)

Lowry's, Slingsby

Castle Howard has the Courtyard Café which is in the entrance courtyard before going into the grounds themselves. There are several other shops here.

There is also a selection of cafes and wine bars, Restaurants available in Malton and the surrounding area (**only a few listed!**-see visitor information/yellow pages and lists prepared by the Tourist information Centre-in the Eating Out Folder for more!)

Wills Wine Bar, Market Place, Malton

Market Place Restaurant

Chancery Coffee Shop, Market Place, Malton

Ambiente Tapas Restaurant (no children under 12 allowed-at certain times!)

Kingfisher Café, Saville Street, Malton

The Green Man Hotel, Market Place, Malton

White Swan, Pickering

Leoni's Café, Wheelgate, Malton

The Monkey Puzzle, Market Place, Malton

The Old Lodge Hotel, Malton

Beansheaf, Pickering Road

Tykes of Flaxton, Flaxton (at Sandburn Golf Club)

Fortune Inn (Chinese), Pickering

Lowry's Restaurant & Guest House, Malton Rd, Slingsby

A bit further away in York, Pickering and Scarborough, there are numerous more places! Do ask for suggestions.

Guest Book

A guest book is provided in the right hand drawer of the small bookcase.

Please feel free to write about the places that you visited during your stay, and the restaurants/cafes you tried. You may like to give recommendations (or not!) to future guests. Please also give us feedback- **however please do talk to us directly if you think there are any things that need improvement or need sorting out during your stay.**

We now also have an 'on-line' guest book- for visitor comments. At present this works by us putting your comments (anonymously) on our website-please let us know if you are happy for your views to be used in this way. Thank you.

Departure

On the day of departure, please **leave by 10am sharp** to allow us time to prepare the cottage for incoming guests. **Before leaving, please empty the rubbish bins and strip**

the beds. Please leave the bed linen in each room by the door. Please do not remove the pillow or mattress protectors unless these have been marked. Please leave all used towels and the bath mat in the bathroom.

Please make sure all rubbish is either in the green wheelie bin or in an extra black refuse bag, tied, by the green wheelie bin. Thank You.

If there are any problems please do not hesitate to contact us on the following numbers:-

01944 710429

07942 552245 (often via divert)

Updated May 2010